

From: c chuck lee
To: Microsoft ATR
Date: 11/28/01 3:09pm
Subject: MS settlement settles nothing

Dear Sir:

I don't really have an opinion one way or the other until I loaded the XP system on my computer. Because of a problem on my PC, I have to remove the Internet Explorer -- Now MS won't even allow that anymore -- all they have done is remove the pointer -- and nothing is removed! DO YOU KNOW WHAT I HAD TO DO?? I HAD TO REMOVE XP AND RESTORE WINDOWS 98 AND THEN REMOVE THE INTERNET EXPLORER. DON'T TELL ME THIS IS INNOVATION. Your department simply doesn't really understand the technical issues that's really critical. VERY VERY BAD WORK FOR WHAT I PAID WITH MY TAX DOLLARS.

-- C. Chuck Lee